



# borderFile

## Concur Integration for borderFile - Frequently Asked Questions

### What is borderFile?

borderFile replaces the costly manual processes within your organization that are required for business traveler payroll compliance. For U.S. domestic state-to-state travel, borderFile automates the collection of travel data, the calculation of compliance metrics and the sharing of reports and dashboards with key stakeholders in your company.

### What is Blackspark Corporation's relationship to Concur?

Blackspark is a member of Concur's Concur Connect program, which enables Concur's partners to develop integrations that extend the value of the Concur Travel & Expense Cloud.

### Which Concur offering is required to deploy borderFile?

Concur Travel - Professional or Premium.

### How does the Concur integration for borderFile work?

The integration is deployed by your Concur Administrator. No linking of individual employee Concur accounts is required. Once deployed, borderFile begins synchronizing travel data immediately.

### Can borderFile also address international travel?

Yes, please contact us if you require tracking of your international business travel.

### Is borderFile secure?

borderFile is Systrust, SAS 70, and ISO 27001 certified. When borderFile is installed, Blackspark takes direction from your IT team to ensure the system configuration complies with your IT security and data governance policy. If your IT team would like to review the borderFile IT due diligence summary, please email us at [support@blacksparkcorp.com](mailto:support@blacksparkcorp.com).

### How does borderFile access travel data in Concur?

borderFile utilizes the Concur Connect API to access travel bookings in Concur.

### Are open bookings supported?

Yes, borderFile will support open bookings made through Concur (i.e. itineraries sent to [plans@concur.com](mailto:plans@concur.com)). Employees may also link a TripIt account to their Concur account and borderFile will synchronize the bookings.

**Are manual itineraries supported?**

Yes, borderFile will synchronize bookings that are manually entered by employees in their Concur accounts.

**Are car, rail or hotel bookings synchronized?**

No. At this time, borderFile synchronizes flight bookings only.

**If an employee modifies a flight booking in Concur, will the change be picked up by borderFile?**

Yes, borderFile synchronizes any changes made to original flight bookings.